SKPF170068

Smilio A - 3 smileys

Real-time monitoring of customer experience

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PRODUCT DESCRIPTION

With its three connected buttons, the Smilio A terminal can be used to conduct continuous surveys "on the spot", in all sorts of public spaces. The principle is simple: ask a direct question to users to which they can answer with a simple touch of a button; depending on their level of satisfaction. Placed in the middle of traffic, Smilio terminal offers record voting rates and is unrivalled in collecting both real-time and continuous opinions autonomously. The results are available a few minutes only after the first votes, and are consulted in Excel files or dashboards.

Thanks to our Smilio web interface, you can easily create new surveys, manage your terminals and compare the results of your different campaigns. With Smilio, you likely have trusted indicators to know your customers better, to enhance their loyalty and improve your quality

of service.

Unique benefits:

- Dual mode Sigfox / LoRaWAN wireless technology. No wifi, no 3/4G, no infrastructure work required before installation
- "Proof of Presence" Technology: integrated magnetic sensor for staff time-stamping
- Buttons without moving parts + antibacterial treatment = record hygiene and durability
- Up to 6 years battery life (not included)
- Inopportune voting filtration system
- Remote configuration via Downlink
- Indoor or outdoor installation (IP65).
- Resistant to temperatures from -10°C to +45°C

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