SKPF170067

Smilio A - Multiservices

Real-time monitoring of customer experience

Smilio A « Multiservices » is a system of 5 connected buttons that enable real-time interaction with your user in real life.
You can implement various use case: job counting, feedback, on-demand services or time clocking.

Request a quote

PRODUCT DESCRIPTION

Smilio A « Multiservices » is a system of 5 connected buttons that enable real-time interaction with your audiences.

Associated with an explaining POS material, this survey terminal provides valuable insights into quality of your services or equipments.

It can also be used to obtain responses to any type of surveys, offering a choice of 4 possible answers.

According to your use cases, the touch of a button can signal a malfunction or alert a sub-contractor that a restocking is needed, as an example. In these cases, a SMS or email alert can be configured on each button (and sent to 5 different third parties if required). Thanks to an integrated badging device, Smilio A is also able to time-and-date-stamp staff interventions.

Unique benefits:

- Dual mode Sigfox / LoRaWAN wireless technology. No wifi, no 3/4G, no infrastructure work required before installation
- "Proof of Presence" Technology: integrated magnetic sensor for staff time-stamping
- Buttons without moving parts + antibacterial treatment = record hygiene and durability
- Up to 6 years battery life (not included)
- Inopportune voting filtration system
- Remote configuration via Downlink
- Indoor or outdoor installation (IP65)
- Resistant to temperatures from -10°C to +45°C

Weight   0,2 kg