

SKPF000147

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## Smilio S - wireless smiley face survey kiosk

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### Collecting user satisfaction in real time

The use of smiley face survey terminal (also called smiley face polling stations, SPSs) has had a rapid growth as a means of automatically and efficiently collecting user satisfaction in airports, restrooms, museums, and retail.



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#### PRODUCT DESCRIPTION

##### PRINCIPLE OF A SMILEY FACE SURVEY

Traditional surveys annoy customers with a long list of questions that must be answered all at once. With wireless smiley face survey terminals, they only have to press one button when and where they are living an experience on their journey. Results are sent to the server in real time - you don't have to wait days to track user satisfaction.

## **AUTONOMOUS ON BATTERIES FOR YEARS**

Smilio S survey terminals are low-consumption devices that can operate for years on batteries. You don't need to place it near an outlet. You can easily position it in the customer flow, even if it is on a counter or on the wall. We provide a long range of accessories to adapt the devices to your situation.

## **MUCH CLEANER THAN TABLET SURVEY STATIONS**

Tablet survey terminals always look dirty. This is because fingerprints are always visible. Smilio S kiosks are easy to clean, because they are waterproof (IP65). Fingerprints are not visible, and keyboards are treated against viruses and bacteria (datasheet available on demand).

## **USE CUSTOMER SATISFACTION AS A MANAGEMENT TOOL**

With **Smilio S** smiley face terminals, you likely have trusted indicators to know your customers better, to enhance their loyalty and improve your quality of service. But you can also use real-time data to motivate and manage your team with satisfaction indicators.

## **TECHNICAL DETAILS OF THE SMILEY FACE SURVEY TERMINAL**

- Dual mode Sigfox / LoRaWAN wireless technology. No wifi, no 3/4G, no infrastructure work required before installation
- "Proof of Presence" Technology: integrated magnetic sensor for staff time-stamping
- Buttons without moving parts + antibacterial treatment = record hygiene and durability
- Up to 6 years battery life (not included)
- Inopportune voting filtration system
- Remote configuration via Downlink
- Indoor or outdoor installation (IP65)
- Resistant to temperatures from -10°C to +45°C
- Large [range of accessories](#)

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<b>Weight</b>	0,4 kg
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