

SKPF000148

Smilio S - 4 smileys survey kiosk

Real-time monitoring of customer experience

The Smilio S 4 smiley survey kiosk continuously measures the quality of the customer experience in your point of sale.



Assessed



PRODUCT DESCRIPTION

With its four connected buttons, the **Smilio S** survey kiosk can be used to conduct continuous surveys "on the spot", in all sorts of public spaces.

The principle is simple: ask a direct question to users to which they can answer with a simple touch of a finger; depending on their level of satisfaction. Placed in the middle of traffic, Smilio kiosk offers record voting rates and is unrivaled in collecting both real-time and continuous opinions autonomously.

The results are available a few minutes only after the first votes, and are consulted in Excel files or dashboards. Thanks to our **Smilio** web interface, you can easily create new surveys, manage your terminals and compare the results of your different campaigns. With **Smilio**, you likely have trusted indicators to know your customers better, to enhance their loyalty and improve your quality of service.

Unique benefits:

- Dual mode Sigfox / LoRaWAN wireless technology. No wifi, no 3/4G, no infrastructure work required before installation
- “Proof of Presence” Technology: integrated magnetic sensor for staff time-stamping
- Buttons without moving parts + antibacterial treatment = record hygiene and durability
- Up to 6 years battery life (not included)
- Inopportune voting filtration system
- Remote configuration via Downlink
- Indoor or outdoor installation (IP65)
- Resistant to temperatures from -10°C to +45°C

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| Weight | 0,4 kg |
| Dimensions | 18 × 9 × 3,5 cm |