

SKPF000150

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## Smilio S - 4 thumbs

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### Real-time monitoring of customer experience

The Smilio S 4 Thumbs is a compact yet powerful dual-question survey terminal. Thanks to this device, you can instantly ask customers two questions in your shop or facility, such as about service quality and waiting time.

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#### PRODUCT DESCRIPTION

With its four connected buttons, the **Smilio S** survey terminal can be used to conduct continuous surveys “on the spot”, in all sorts of public spaces. The principle is simple: ask a direct question to users to which they can answer with a simple touch of a finger depending on their level of satisfaction. Placed in the middle of traffic, **Smilio** terminal offers record voting rates and is unrivalled in collecting both real-time and continuous opinions autonomously.

The results are available a few minutes only after the first votes, and are consulted in Excel files or



dashboards. Thanks to our **Smilio** web interface, you can easily create new surveys, manage your terminals and compare the results of your different campaigns. With **Smilio**, you likely have trusted indicators to know your customers better, to enhance their loyalty and improve your quality of service.

**Unique benefits:**

- Dual mode Sigfox / LoRaWAN wireless technology. No wifi, no 3/4G, no infrastructure work required before installation
- “Proof of Presence” Technology: integrated magnetic sensor for staff time-stamping
- Buttons without moving parts + antibacterial treatment = record hygiene and durability
- Up to 6 years battery life (not included)
- Inopportune voting filtration system
- Remote configuration via Downlink
- Indoor or outdoor installation (IP65)
- Resistant to temperatures from -10°C to +45°C