

SKPF000151

Smilio S - 5 stars

Collect “Live” customer feedback as your web pages!

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PRODUCT DESCRIPTION

With its five connected buttons, the **Smilio S** satisfaction terminal can be used to conduct continuous surveys “on the spot”, in all sorts of public spaces.

The principle is simple: ask a direct question to users to which they can answer with a simple touch of a button, depending on their level of satisfaction. the **Smilio “5 stars”** offers record voting rates and is unrivalled in collecting both real-time and continuous opinions autonomously. The votes can be easily consolidated and compared to your online customer feedback and give you the opportunity to have a 360-degree customer satisfaction view. The results are available a few minutes only after the first votes, and are consulted in Excel files or dashboards. Thanks to our **Smilio** web interface, you can easily create new surveys, manage your terminals and compare the results of your different campaigns.



With **Smilio**, you likely have trusted indicators to know your customers better, to enhance their loyalty and improve your quality of service.

Unique benefits:

- Dual mode Sigfox / LoRaWAN wireless technology. No wifi, no 3/4G, no infrastructure work required before installation
- “Proof of Presence” Technology: integrated magnetic sensor for staff time-stamping
- Buttons without moving parts + antibacterial treatment = record hygiene and durability
- Up to 6 years battery life (not included)
- Inopportune voting filtration system
- Remote configuration via Downlink
- Indoor or outdoor installation (IP65)
- Resistant to temperatures from -10°C to +45°C

Weight	0,4 kg
Frequency band	AS923 (Japan), US 902-928 MHz (USA, Canada, Mexico City, Brazil)